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Offerings Brochure

# ByteBusters\_



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# Hey there, nice to meet you! 👋

We're ByteBusters, a team of IT pros ready to take charge and take on any tech issues you have to face.

We're focused on small and medium businesses: businesses who either don't have a lot of IT experience at their disposal, or who do have an IT team but who could use some extra help.

Our goal is to always provide expert service and the right tools for your team. That's why we offer a satisfaction guarantee, and will refund your money if you're unsatisfied with our work in any way.

Ready to learn more? Give us a call or shoot us an email.

We're ready to help you!

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# **Professional Services**

Our bread and butter services, built to help you and your business.

These services are offered independently of other offerings, however if another offering is purchased without a service plan, support requests will default back to these hourly rates.

#### Billed Hourly

\$80/hr

#### Technical Services

Active assistance for technical issues and services. We work on:

- Linux (deb- and rpm-based)
- Networking
- Telecommunications

- Databases
- Cloud Computing
- And more...



## General Advising

Looking for guidance or help with a not-so-technical issue? We'll help you out.

Monthly billing is based on our evaluation of your business and is separate from other offerings. Reach out to us to find out more and to determine what tier you fit into.

#### Billed Monthly

\$3500 /mo

#### Low-tech Business

If you and your employees spend most of your time away from a computer, you're likely low-tech.

\$5000 /mo

#### Medium-tech Business

Companies that rely on computers to get the job done, but who don't have in-house IT or any associated infrastructure.



# High-tech Business

Already heavily invested in your own IT department? Chances are you're looking to hire someone for a specific project.

Give us a call or email us at:

(717) 312 7850

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## Websites

An internet presence is all but required today to interact with your customers. Why not have one designed just for you?

A Website Upkeep plan is required to be maintained for at least 1 year from the launch of your website with us, however you're free to switch plans between months.

These prices relate to websites with up to 10 pages. Need more? Get in contact with us for a quote.



### Website Design & Creation

The initial cost for your custom-made website. This includes a stylesheet made to spec and Fully Managed services for your first month, all built on top of an easy to use content management system.

#### Website Upkeep



#### Fully Managed

You say it, we do it.

Delegate your website and publishing content to us. All you have to do is supply us with your assets and tell us what you want done. General support, stylesheet updates, and 128GB of storage with short-term backups are also included!

\$750 /mo

## Managed Stylesheet or Support Line

For those who are confident with managing the content of their website themselves, but either want to make regular edits to the styling of their website or have access to our support line. We also include 64GB of storage with short-term backups.

Both options are bookable at a combined total of \$1500/mo.

\$50/mo

# Hosting Only

Don't need any extras? No problem.

We include 32GB of storage and short-term backups.

That being said, if you ever find yourself needing help, we're always available at our published hourly Professional Services rate.

# Startup & Young Company Services

Congratulations on a new endeavor! We can help you get your tech off the ground so you can focus on what you do best.

These services are only available for companies that both have fewer than 20 employees and are under a year old.

\$5000 /3mos

#### Professional Services

Our professional services offering at a discounted rate, special for new businesses.

\$250

### Google Workspace Setup

Get a jumpstart on your office suite. We'll get your domain, email, and workspace utilities up-and-running so you don't have to.

## **Data Services**

Get better insight into your business. We'll work with you on data collection, storage, and analytics to turn your raw data into actionable information.



#### Databases

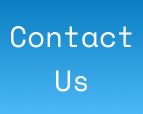
We'll build and maintain a database for your information.

Pricing varies based on the amount of storage and compute you need. Give us a call so we can find the right type of database specifically for you.



#### Data Collection

Have various sources of data, but no way to manage it? We'll work with you to find a way to centrally manage your data, allowing it to be used to improve your business.



# Business Intelligence (BI) Reports

Turn your raw data into something human readable. BI reports are custommade documents built from your data, containing graphs and tables to provide insight into your business operations.

Each report is different, so reach out to us to learn how these reports can benefit you.

# **Hardware**



#### Looking for hardware? We can help 👍



Reach out to us, and we'll find the perfect fit for you and your business.

Here's some of the products we can offer:

- Custom servers
- Custom desktop computers
- Networking equipment and WiFi Access Points
- Surveillance systems
- · Office phones and branch exchanges
- Laptops and other pre-assembled hardware

# Something Else

Need someone to do something not listed here? We may be up to the task. Please feel free to reach out to us to see how we may be able to help.